August 12, 2015

To: Board of Directors TNH

From: John A. Brennan Administrator TNH

Subject: Board Meeting Minutes August 11, 2015

Attending:

Theresa Schwartz Chair

Gina Hyde RN

Deacon Alan Thadeu

Joe Martin

Steve Linhares

Heidi Paquin RN DNS

Cathy Saunders Director of Admissions

Adrianne Boutin Director of Social Services

Michelle Mercado Fiscal Agent

Guests

- 1. The meeting was called to order as a quorum was present.
- 2. Minutes of the May 12, 2015 meeting were approved.
- 3. The meeting of July 28, 2015 did not result in the Board's appearance before the Municipal Council so there were no minutes.
- 4. John notes the minutes of the June 30 meeting must be approved.
- 5. It was noted by John that the meeting scheduled for August 6th was reposted for August 11th; however, John did not post the correct day (Tuesday v Thursday).

- 6. Assistant City Solicitor Dan de Rosa presented a letter from the Mayor of the City of Taunton which he read into the record. The Board will take this under advisement. The letter is attached.
- 7. A spirited discussion took place with attending guests.
 - a. John's leadership and responsibility for TNH operations and survey results were discussed in detail.
 - b. John's shortcomings were noted extensively.
 - c. John reluctance to speak about resident issues in our last survey and its relation to HIPAA was discussed extensively.
 - d. Many suggestions were made by the audience. The Board will carefully consider the suggestions and comments.
 - e. The concept of a pre-survey was discussed; an audience member did not think this was a solution.
 - f. If a QA consultant is hired for TNH would this service have to be purchased under 30B rules?
 - g. TNH policies to prevent incidents were discussed.
 - h. The Taunton Gazette was in attendance. John did not answer questions from the TG.
 - i. Please note the TG stories enclosed in the minutes FYI
- 8. The TNH BBQ is scheduled for August 29th.
- 9. The next board meeting is September 8th.
- 10. The meeting was adjourned.